

WARRANTY SCREENS

Items manufactured to customer specifications are non-refundable.

If the product does not meet the customer's specifications in accordance with the order, or if the product is defective due to an act or omission of Strong|MDI, the customer has 12 months from delivery or other agreed period to issue a request for replacement or repair, at Strong|MDI's option, of the defective good.

Screens must be approved within 30 days of receiving date or shall be deemed accepted.

Strong|MDI is not responsible for transportation delays, damages occurred during transportation, storage or installation.

Strong|MDI screens must be installed with springs or screen fixes.

The warranty does not include shipping and handling fees.

WARRANTY MOTORS

All motors are guaranteed against manufacturing faults for one year from date of purchase.

Pending MDI inspection, exchanged items will be invoiced.

MDI is not responsible for transportation delays, damages occurred during transportation, storage or installation.

Motors must be approved within 30 days of receiving date or shall be deemed accepted.

A 15% restocking charge will be invoiced for returned functional items following 30 days from reception.

Support: US & Canada: 877-755-3795
info@strongmdi.com



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